

Glaziers Hall accessibility guide

sales@glaziershall.co.uk, 020 7403 3300. www.glaziershall.co.uk

Contact for accessibility enquiries: Marcin (Facilities Manager)



Welcome

Glaziers Hall is a Livery hall and conference and events venue offering 7 flexible meeting spaces across 3 floors, furnished in 3 very distinctive styles, modern, traditional and historic. Whether you are looking for a meeting room for 2 people or 400 people we have the perfect space for any event.

Situated on the South side of the river Thames at the foot of London Bridge we are ideally situated for great transport links including London Bridge underground and main line station; River Taxis, Boris bikes (200m) and the Jubilee walk.

We are fully DDA compliant and have hearing loops in our biggest rooms including The Banqueting hall, Court Room and River Room.

Please do see our video guide to our venue: Glaziers Hall virtual tour video



At a Glance

3 Level Access

- There is level access from the main street to the entrance:
 - We also have ramps to support,
 - On the ground floor is an Accessible Toilet
 - All meeting room doors are large enough to allow easy clearance in a wheelchair.

- The fire alarm has flashing lights.
- We have a hearing loop in our 3 main meeting rooms, Banqueting Hall, Court Room and River room.
- Our Facilities and Operations team have received disability awareness training.

Visual

Whilst we have held conferences for clients including the RNIB, our main assistance to those who are partially sighted is that:

- Some parts of the venue have low lighting.
- Lifts have brail next to the floor's
- We provide colored zones for conferences and meeting spaces as well as floor exclusivity to create a better experience.

Q General

- There is at least 1 public toilet for disabled visitors.
- Some staff have disability awareness training.

Getting here

Travel by public transport

- You can get to Glaziers Hall by bus.
- The nearest bus is on London Bridge. The bus stop is 100 metres from Glaziers Hall.
- There are a selection of buses which connect to London Bridge from across London, as it has its own bus depot.

Travel by taxi

• We have access to a number of taxi companies who have wheelchair accessible vehicles. Black Cab's also have such access. Should you wish us to arrange a taxi please



do not hesitate to contact us at faciltiies@glaziershall.co.uk or call us on 020 7403 3300.

Parking

- There is parking near the venue. We have 5 spaces directly outside our front doors. Parking is less than 2 metres from our front door.
- There is also a drop-off point at the main entrance.
- Our front door leads directly into our Ground floor, with access to disabled cloakroom and the ground floor rooms. Access to the other floors are via the lift.

Arrival

Path to main entrance

- From the street to the main entrance, there is level access.
- The pavement is 3000mm wide, or more.

Main entrance

- The main entrance has level access.
- The door is 1000mm wide.
- The main door is side hung and automatic.

Getting around inside

Visual Impairment - General Information

• Some parts of the venue have low lighting.

疎 Lift

- We have 1 lift.
- You can get a lift to all floors.

Lifts to all floors

- The lift door is 790mm wide.
- The lift is 790mm wide. The lift is 2108mm deep.
- The lift buttons have raised numbers or letters.
- The lift shows the floor number, at each floor.
- The lift has a handrail.



HHs Public toilet

Accessible Toilet

- There is a public toilet for disabled visitors.
- From the main entrance to the public toilet, there is level access.
- The direction of transfer onto the toilet is to the left.
- The toilet seat is 485mm high. The toilets have handrails.

Customer care support

Accessibility equipment

- We have a hearing loop in the Banqueting Hall, Court Room, Library.
- We can provide water bowls for assistance dogs on request.
- You can hire mobility equipment from Mobility equipment hire direct Ltd, based in Westminster by calling 020 3585 4040.

Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.
- The fire alarm has flashing lights and Bells.

Customer care support

• Some staff have disability awareness training.

Guide last updated: 25th June 2020